

REMOTE LEARNING FAQ FOR PARENTS

UPDATED JANUARY 2021

FAQ

- How will teachers communicate with my child during school closure?
 - Teachers will put a general post on class dojo referencing that pupils in '11A' for example will receive an individual message in Class Dojo with the code to join an online lesson
 - Please refer to communication regularly on class dojo
 - You can individually message your child's teachers on here also

FAQ

- Please see this video for an overview of our Remote Learning Strategy - <https://www.loom.com/share/d221997595f2404bbe10e13638bf24c4>
- A lot of parents and carers are asking 'how to download zoom' for our online lessons. Click here to find out - <https://www.loom.com/share/aa59daa9207e4c2b89c36d24e4b5b3f7>
- A lot of parents are asking 'how to I connect to an online lesson using the zoom link?'. Please see here - https://www.loom.com/share/f347394a287e4ad38db41f894fe192a9?from_recorder=1

FAQ

- What if we do not have the technology to join in online lessons?
 - We are shortly receiving an allocation of laptops from the DFE and aim to prioritise pupils in Year 10 and 11 that are taking part in important examinations over the next year. We will communicate this with parents when these arrive
 - Complete this survey to inform school - https://docs.google.com/forms/d/e/1FAIpQLSeXW3OrSaMITJM0Kny6DAIGseZjdPvO-0ifNR97v-WYPkfhgA/viewform?usp=sf_link
 - You can also request a laptop device from Mr. D Jones, Assistant Head Teacher here – djones@oakwoodacademy.co.uk
- What if we do not have access to the internet at home?
 - We have received a number of Wifi SIMS Cards that can provide families with access to the internet at home for 80 days to support our pupils in remote learning during school closure.
 - Complete this survey to inform school - https://docs.google.com/forms/d/e/1FAIpQLSeXW3OrSaMITJM0Kny6DAIGseZjdPvO-0ifNR97v-WYPkfhgA/viewform?usp=sf_link
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FAQ – UPDATED 25/01/2020

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- Parents and carers are asking ... 'how do I connect my microphone to zoom so that the teacher can hear what we are saying?'
 - Click here - <https://www.loom.com/share/c3af1100884845588e56308c7065cb41>
- Parents and carers and teachers have asked us this one. 'How do we show pupils faces so teachers can see them during online lessons?'
 - Link here - <https://www.loom.com/share/da2f44e6f0bb404e89fc2a7e14ba347f>
- Parents/carers and teachers have asked us this one. 'How do we show pupils faces so teachers can see them during online lessons?'
 - Link here - <https://www.loom.com/share/da2f44e6f0bb404e89fc2a7e14ba347f>
- Parents and carers are asking "how do we use Portfolio in Class Dojo?"
 - Mr Darnell has recently shared this with class - <https://www.loom.com/share/421f96591afc4206b3f6fc0bfd6a7284>

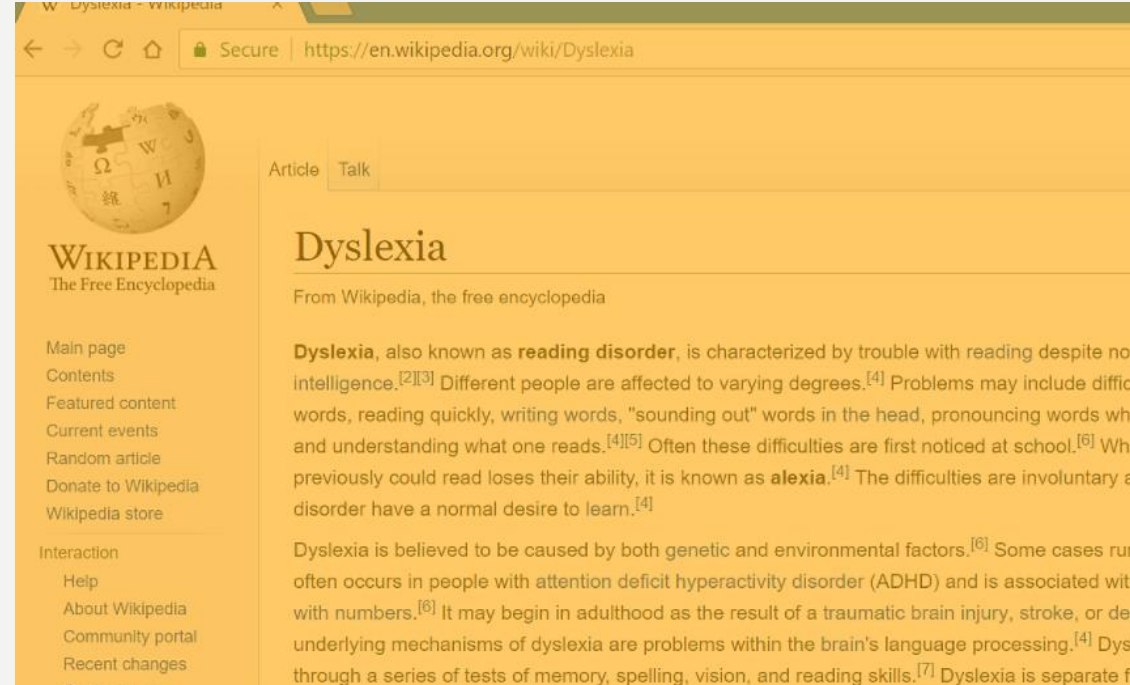
'TECH TIPS'

DID YOU KNOW?...

If you have an iPhone or iPad you actually have a scanner! Parents, if you are planning to scan any work to your teachers or teachers if you are scanning work to your students you can use the 'Notes App'.

Open a new note, press the camera button, the option to scan document will pop up. Once the document is scanned you can email it easier than a photo, plus you can add notes to the scanned doc. [#themoreyouknow](#)

'TECH TIPS'



- We have discovered a free programme that you can install on laptops called 'Color Veil' which color filters over your screen to reduce eye strain, help with Dyslexia and Visual Stress.

Click here to install - <https://www.aurelitec.com/colorveil/windows/>

'TECH TIPS FOR CHILDREN'

At National Online Safety we believe in empowering parents, carers and trusted adults with the information they need to hold an informed conversation about online safety with their children, should they feel it is needed. This guide focuses on one platform of many which we believe trusted adults should be aware of. Please visit www.nationalonlinesafety.com for further guides, hints and tips for adults.



REMOTE EDUCATION 10 TOP TIPS FOR CHILDREN

Remote education ensures continuous learning outside the classroom. For students, it's the perfect way to ensure they still get the education they need, despite not being at school. However, it also requires a level of discipline and careful planning. That's why we've created this guide to help pupils understand different aspects of remote education and to support them in ensuring their experience is as safe and secure as it can be.

1. TREAT REMOTE EDUCATION THE SAME AS CLASSROOM LEARNING

Despite being at home, it's important to remember the same rules apply as being in the classroom, particularly in respect of behavior and conduct. Focus on learning and don't get distracted by your surroundings.



2. USE CLASSROOM LANGUAGE

If you are encouraged to communicate through emails and online messages, don't use shorthand text speak and write as though you would speak in class. Remember to be respectful and polite and avoid posting negative comments or spamming the chat.



3. TAKE REGULAR SCREEN BREAKS

Whilst remote education might be an exciting experience to begin with, having prolonged periods of time in front of a screen isn't always healthy. Remember to have regular screen breaks where possible and in your spare time, try to get some fresh air and enjoy other activities away from electronic devices.



4. ALWAYS CONDUCT VIDEO LEARNING IN AN OPEN SPACE AT HOME

To get the best experience from remote education, it's important to create the right environment around you. Try to set up a 'mock classroom desk' at home in an open space so parents can supervise if necessary. Avoid bedrooms as this could be considered inappropriate.



5. ONLY COMMUNICATE THROUGH APPROVED SCHOOL PORTALS AND PLATFORMS

It's important that you send messages and any pictures or images required for class through approved school channels, such as internal learning portals or approved platforms. This will help to keep your personal information safe and secure.



6. STICK TO TEACHER RULES AND GUIDELINES AROUND REMOTE EDUCATION

Your school should issue you with guidance on remote education and the rules to follow. Always maintain classroom behaviour and try to remember that you are in a learning environment and not a social setting.



7. DRESS IN SCHOOL UNIFORM

As part of your learning environment, try to maintain school uniform/dress. This will help as part of replicating classroom learning in the home. Try to avoid wearing anything too casual as this could be deemed inappropriate for school.



8. DON'T SHARE PASSWORDS OR OTHER SENSITIVE INFORMATION

In order to begin your online lessons or to gain access to learning materials, you may be provided with login details and passwords. In the same way you keep your personal details private, always keep these safe and never share them with others.



9. DON'T USE SCHOOL PLATFORMS TO DISCUSS PERSONAL MATTERS

It's important to keep your school communication channels separate from your own personal communication with friends and family. Don't be tempted to engage in casual discussions or send images, videos or links via official school apps or platforms that aren't associated with your learning.



10. LOOK AFTER YOUR MENTAL HEALTH AND WELLBEING

Remote education ultimately means working alone and missing out on daily social interaction with your friends. If you ever feel frustrated, low or sad, it's important to discuss how you feel with your parents or your teacher. Keeping in touch with friends over the phone or on social media can also help to keep your spirits up.



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REMOTE EDUCATION 10 TOP TIPS FOR PARENTS

Remote education ensures continuous learning outside the classroom. For parents and carers, remote education isn't always straightforward and there can be a number of factors they need to consider, especially around ensuring their children feel comfortable and are familiar with the whole concept. That's why we've created this guide to help parents and carers support their child in getting the most out of their remote education experience.

1. TAKE AN ACTIVE INTEREST IN YOUR CHILD'S LEARNING

As a parent or carer, your school may have explained how remote education works already, but children may still need help. Take an active interest in their learning and help support them whenever they need a helping hand.



2. MONITOR YOUR CHILD'S COMMUNICATION AND ONLINE ACTIVITY

It's important to remind your child that despite being at home, the same level of behaviour and conduct exists as if they were at school. Encourage them to remain polite, remember their manners and not to post or send any negative comments just because they are behind a computer.



3. ESTABLISH A DAILY SCHEDULE AND ROUTINE

Working from home and trying to learn in a more casual setting that children might associate more with play and a degree of freedom might take a bit of getting used to. Try to stick to a daily routine and use the timetable/schedule that schools have sent home to help children keep on top of their daily learning.



4. ENCOURAGE SCREEN BREAKS AND PHYSICAL ACTIVITY AWAY FROM DEVICES

Remote learning will inevitably require more interaction with computers, laptops and tablets. Teachers will inevitably advise on screen breaks; however, it doesn't hurt to keep a check on their time online or encourage them to get some fresh air/exercise.



5. ENSURE YOUR LEARNING DEVICE IS IN PUBLIC SPACE IN THE HOME

It's important to consider where your PC or laptop is placed if live video is being used. Try to keep the background neutral, with no personal information visible and move learning devices out of the bedroom as this could be deemed inappropriate.



6. IMPLEMENT SAFETY CONTROLS AND PRIVACY RESTRICTIONS ON APPS AND SOFTWARE

Dependent on how your school implements remote education, your child may be required to download certain software or apps. Whilst these are likely to be relatively safe to use, like any other new app or platform, parents should still implement safety controls as a precaution.



7. ENSURE YOUR CHILD ONLY USES OFFICIAL SCHOOL COMMUNICATION CHANNELS

It's important that all communication with teachers and school staff is directed through approved school channels, whether that be through the school's online portal or the relevant secure messaging site.



8. FAMILIARISE YOURSELF WITH RELEVANT SCHOOL POLICIES

Schools should have a policy on remote education that they can share with parents. Familiarise yourself with this and ensure you know what is expected of teachers and your child during lessons, both online and offline.



9. MAINTAIN FEEDBACK WITH TEACHERS

Engage in communication with teachers where possible, and try to feed back progress and development as well as any helpful suggestions around the learning process. Be transparent but remain professional and only use official channels to communicate.



10. MONITOR YOUR CHILD'S WELLBEING AND MENTAL HEALTH

Remote education will likely mean that your child won't get the same level of social interaction and might not see their friends for a while. Keep a check on their wellbeing and try to encourage them to get out as much as they can. Whilst learning from home might seem fun and exciting to start to with, missing out on seeing their friends every day might take its toll.



